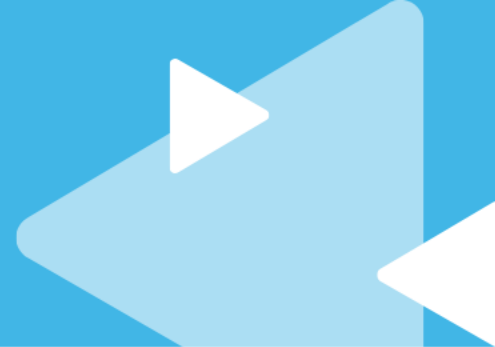


Health Scrutiny Sub-Committee Meeting

September 2022





Our overall CQC ratings 2020 / 2021

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2020

Overall trust quality rating

Inadequate ●

2021

Overall trust quality rating

Requires Improvement ●

Domain ratings August 2021

Overall trust quality rating	Requires improvement ●
Are services safe?	Requires improvement ●
Are services effective?	Requires improvement ●
Are services caring?	Good ●
Are services responsive?	Requires improvement ●
Are services well-led?	Requires improvement ●

Further improvement in 2022

Acute Wards and Psychiatric Intensive Care Unit (Inspection published February 2022)

Overall rating upgraded to Requires Improvement and warning notice lifted

CQC noted:



Range of treatments provided suitable to needs of patients



Mandatory training levels in management of aggression and violence achieved



Staff work well together as multidisciplinary team



Improved environment for sexual safety, privacy and dignity



Good practice followed in respect to Safeguarding

We formally exited enhanced support in June 2022

Background of improvement



Equality and
Diversity Strategy



Staffing levels
suitable for services
provided



Timely completion of
serious incident reports



Improved
Safeguarding



Access to information
for ward staff



Governance
processes are
embedded and
sustainable



Awareness and involvement of
duty of candour



Patients involved in
treatment planning and
care



How do we know things are getting better?

Culture and
Quality Visits

Out-of-Area
Quality
Assurance

Board Visits

Auditing Care
Standards

Performance
Reviews

We know we have more to do

Staffing

We have recruitment plans in place and work with NHS England & Improvement with the intention of reducing job vacancies to zero

Buildings

We have made great improvements to our wards to make them safe and therapeutic places but further work is required. We have plans underway to build new facilities

Learning Disability

We continue to work with partners in Sheffield and South Yorkshire to develop responsive, person-centred care pathways for people with Learning Disabilities

Ensuring staff on busy wards receive training and supervision

We are focusing efforts across SHSC to ensure that training and supervision happen within all core services

Ensuring patients, carers and advocates are involved in care

We have made improvements in this area and are currently implementing our service user engagement strategy



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